## ivanti neurons

# Ivanti Neurons iPaaS

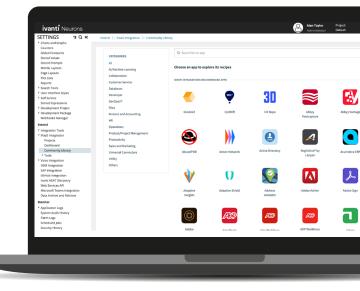
#### **Benefits**

- Integrate with Ivanti Neurons for ITSM fast – in hours or days
- Make your ITSM a true single source of truth with 1000+ OOTB connectors
- Increase productivity without deep technical skills
- Improve service quality with accurate and up-to-data across IT and LOB
- Less manual work and lower administration overhead
- Highly Configurable to meet your integrations needs

Getting the most out of your investment in service management may be difficult due to the data you have access to. Service management is a crucial aspect of an IT organization, and it must be integrated with multiple sources. However, if this integration is lacking or inconsistent, it can result in incomplete or low-quality data when it is needed most. This can ultimately lead to inefficient operations, inadequate decision-making, and a subpar customer experience.

#### Take the hard work out of integration

Integrating data into Ivanti Neurons for ITSM used to be a time-consuming task that required a lot of resources. This resulted in fewer automated integrations and more manual processes, which were more prone to errors. However, with Ivanti Neurons for iPaaS, connecting all of your applications has become easier and faster than ever before. With over 1000 available connectors, integrating applications into Ivanti Neurons for ITSM is now a breeze.



### Integration made easy

The Ivanti Neurons iPaaS platform offers a low-code/ no-code solution for fast and simple data integration. This allows for quick integration of application data into Ivanti Neurons for ITSM, creating a central source of accurate information. With over 1000 connectors and predefined templates for various applications, users can easily get started. And if a suitable application is not available, our graphical editor with drag and drop capabilities allows for custom integrations to be built in a matter of hours or days.

#### **Increase Productivity**

The Ivanti Neurons iPaaS makes creating and managing integrations easier with its low-code/ no-code solution. Its user-friendly graphical editor allows for drag and drop functionality, reducing administrative tasks and increasing productivity.

#### **Improve Service Quality**

Access to accurate information can greatly improve the level of service and efficiency of service delivery. By automating integration processes and eliminating manual integration systems and outdated information, IT workload is reduced, resulting in lower administration and operational costs.

### Highly Configurable to Meet Your Needs

Ivanti Neurons for iPaaS simplifies the process of connecting to the Ivanti Neurons for ITSM framework. Our platform, powered by Workato, offers a secure and scalable solution for two-way integration. By using our user-friendly drag-and-drop editor, you can create personalized workflows (called "recipes") and easily break down data barriers. This will help you achieve the desired level of integration.

### **Extend Your Integrations Beyond IT**

Ivanti Neurons for iPaaS offers over 1000 connectors, allowing for connections to a variety of applications beyond just IT. With Ivanti's Enterprise Service Management tools, you can take the Ivanti Neurons for ITSM platform to the next level by incorporating HR, Facilities, GRC, PPM, and Security Operations. These solutions can be expanded even further by utilizing connectors for HR, Facilities, Project Management, Security, and Governance, Risk and Compliance. The potential for integration is limitless!

#### Reduce your Total Cost of Ownership

Integrations should not cause stress for administrators. With the help of Ivanti Neurons iPaaS, the connectors are taken care of, leaving only the use cases and integration workflow to worry about. This eliminates the complexity, time, and costs associated with integrations, and removes the need for administrators to have specialized integration technologies. Ivanti Neurons for iPaaS will reduce your administrative workload, simplify your integrations, improve your service level, and enhance your service quality.

### **Typical Use Cases**

Ivanti Neurons iPaaS provides a flexible and fast integration platform as a service (iPaaS) that allows your organization to easily create integrations for various Enterprise Service Management needs. Some common use cases include:

**eBonding**: Facilitates two-way integration with other ITSM or ticketing platforms. Strengthen and expand your Service Integration and Management (SIAM) capabilities using a unified solution, regardless of the specific platform or provider.

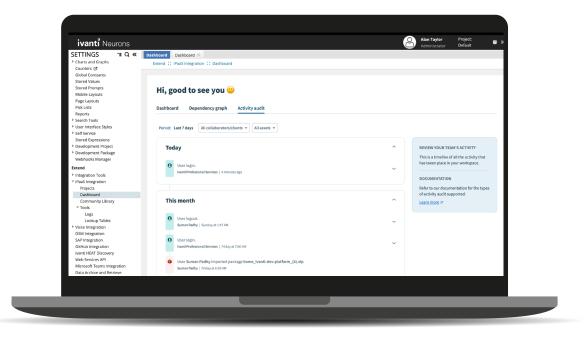
**Procurement:** Streamline the entire procurement process, including request, approval, and coordination with financial systems and external vendors. Enhance efficiency and provide a seamless automated experience to enhance service delivery.

**Onboarding:** Provide comprehensive onboarding for all aspects of the company, including security, IT, facilities, applications, and HR. The two-way integration guarantees a cohesive onboarding process from all parts of the organization. **DevOps:** Ensure continuous DevOps from start to finish by seamlessly integrating and automating operations and development processes.

**Collaboration**: Work together with your preferred tools within your company or with outside organizations through two-way integrations.

**Operations Management:** Deliver on your IT or Security Operations Management ensuring data is automatically delivered to the right application, enabling faster identification and remediation of issues.

**Request Fulfillment:** Expand the scope of request fulfillment beyond ITSM to include external thirdparty solutions for processes such as approvals and procurement, as well as external vendor systems. Create a smooth workflow that spans across various external systems to improve the efficiency of your request fulfillment process.



#### **Key Capabilities**

- Seamless, bi-directional integration
- 1000+ prebuilt connectors
- Simplified integration using our low-code/ no-code editor
- Low Administrative overhead

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### About Ivanti

Ivanti elevates and secures Everywhere Work so that people and organizations can thrive. We make technology work for people, not the other way around. Today's employees use a wide range of corporate and personal devices to access IT applications and data over multiple networks to stay productive, wherever and however they work. Ivanti is the only technology company that finds, manages and protects every IT asset and endpoint in an organization. Over 40,000 customers, including 88 of the Fortune 100, have chosen lvanti to help them deliver an excellent digital employee experience and improve IT and security team productivity and efficiency. At Ivanti, we strive to create an environment where all perspectives are heard, respected and valued and are committed to a more sustainable future for our customers, partners, employees and the planet. For more information, visit ivanti.com

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For more information, or to contact lvanti, please visit <u>ivanti.com</u>.