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Ivanti Neurons for ITAM

Keeping tabs on IT assets is challenging for IT teams: hardware and software are assigned, reassigned, and moved from one location to another depending on business dynamics. Of IT hardware fixed assets, 30%[I] are missing and can't be found, and 53%[II] of all data loss and systems downtime is caused by hardware failure. Knowing what assets you have and where they reside, tracking contracts and regulatory compliance, and gaining visibility into cost of ownership are just the tip of your management iceberg.

Manage Your IT Assets from Purchase to Disposal for Complete Asset Optimization

Due to the complexity of discovering, tracking, and managing hardware, many organizations today still aren't tracking their IT assets effectively. In fact, 43%[III] are using spreadsheets to keep tabs on their assets and only verifying location of their fixed assets sporadically. It's crucial that you monitor your assets from procurement to disposal to know where they are and how they're performing so you can make the most of your IT investments.

Track Asset Availability and Performance

Manhours spent grappling with multiple systems and inaccurate spreadsheet data to search for and track assets— or produce a single report—is time you can't afford. Ivanti Neurons for ITAM simplifies

the process with an Asset Repository. This enables consistent management—from request to purchase order, receipt, deployment, and disposal. It allows the assignment of asset information, including identifying data, lifecycle status, stock, location, and warranty information.

The task of tracking assets and their performance becomes difficult as the organization grows, evolves, or users change roles. To maintain repository accuracy, Ivanti Neurons for ITAM includes powerful data-importing capabilities that allow imported data from several discovery sources, including Ivanti Neurons for Discovery, Ivanti Endpoint Manager and many more. Compare assigned ownership and location against discovered data and report on exceptions. With these insights you can validate assumptions about assignments and update the asset information so that your data is always accurate and relevant.

Manage Assets While On The Move

With the Ivanti Neurons for ITAM mobile app, you can manage your IT assets anytime, from anywhere. Search for assets by serial number, tag, device name, user, or location and update fields as necessary. You can also view a user's profile, check for incidents on the devices, and apply automated quick actions – all while working remote or on the move.

Faster Updating with Barcode Scanning

Speed up data retrieval with Ivanti's barcode scanning capability. Download the app onto your Android scanning device. Scan assets to look up or modify information or scan multiple assets to update information in Ivanti Neurons for ITAM as part of your asset-tracking discipline.

Gain Cost and Contract Visibility

Providing accurate, timely financial and contractual information helps you optimize your asset purchases in the way the business needs. With Ivanti, it's simple to store and view procurement data. Open and maintain purchase orders easily and access individual transactions associated with each asset. Roll up to the total cost of ownership to better manage budgets and forecast needs. Now you can assign financial ownership to report on IT spend by department to defend budget spend and achieve accountability.

Take the guesswork out of asset refresh requirements by calculating and tracking asset age and value. View and manage the complete list of contracts in your environment tied to individual assets. Ensure you're in contract compliance. Anticipate contract-renewal dates with configurable notification time periods; be ready to negotiate new contracts on your terms.

Deliver Enhanced User Experiences with a Product Catalog

Maintain a product catalog of authorized items. See assets purchased or assigned, current stock levels, or active orders. Use the catalog to increase speed to provision while reducing service desk calls. Eliminate frustrations that lead to shadow IT and subsequent asset management complexity. This at-a-glance information ensures you can organize asset availability proactively to meet business and user requests.

Drive Vendor Management

Managing the vendors that provide your assets is an ongoing process that should include performance monitoring and feedback. Ivanti Neurons for ITAM stores vendor information to ensure you are managing strategic vendors effectively.

You can also keep tabs on vendor interactions by logging comments about their service and the assets they provide. View these comments in aggregated Vendor

Scorecards on your dashboards. Determine whether you're getting the most out of your investments or if it's time to terminate relationships.

Highly Configurable to Meet Your Needs

Ivanti Neurons for ITAM provides you out-of-the-box reports and dashboards configured to meet the specific needs of your asset management team roles. Rest assured that many years of Ivanti asset management experience and the best practices of industry organizations such as IAITAM are at the heart of the Ivanti Neurons for ITAM solution.

It also features full custom-design options, including full Development, Test, and Live instance configuration, on-premises and cloud deployment options.

Integrate with Service Management for improved Service Delivery

Ivanti Neurons for ITAM is on the same proven platform as Ivanti Neurons for ITSM, leveraging. Leveraging a mature user interface and offering a strong foundation for growth. Users benefit from a rich self-service experience as they navigate easily through an approved service catalog, alleviating pressure on IT staff. In addition, Ivanti Neurons for ITAM enhances change management processes and policies by providing status updates to IT assets in context to help maximize productivity. The solution delivers a single asset repository that integrates with your service management CMDB, ensuring accurate, up-to-date information.

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I. IVI-2232 Ivanti Hardware Asset Management infographic
II. http://www.infostor.com/backup-and_recovery/disaster-recovery/data-loss-and-downtime-costing-enterprises-1.7-trillion-a-year-survey.html
III. Aligning ITSM and ITAM Processes, Ivanti Survey Report, 2020